



PATENT
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)

William M. JOHNS et al.)

Serial No. 09/765,431)

Confirmation No.: 9036)

Filed: January 22, 2001)

For: SYSTEM AND METHOD FOR)
CONTINUOUS MONITORING AND)
MEASUREMENT OF PERFORMANCE)
OF COMPUTERS ON NETWORK)

Group Art Unit: 2661

Examiner: Not Yet Assigned

PRELIMINARY AMENDMENT

The Honorable Commissioner
of Patents and Trademarks
Washington, D.C. 20231

RECEIVED

FEB 04 2003

Technology Center 2600

Sir:

Before examination on the merits, please amend the above-captioned patent application as follows:

IN THE CLAIMS

Please amend claims 6, 9 and 10 as follows:

6. (Amended) The method of claim 5, wherein:

the application log comprises transaction entries having end-user addresses; and

step (l) comprises categorizing the transaction entries by the end-user addresses.

9. (Amended) The method of claim 8, further comprising:

(n) receiving, in the client-server monitoring process, information about transactions

executed by e-commerce applications on the network; and

(o) determining performance and availability of the e-commerce applications in accordance

with the information received in step (n) through an e-commerce monitoring process.